170_OP_SA_HD

Job Reference

170_OP_SA_HD

Position

Helpdesk-Linux

Data de tancament

Diumenge, 31 Desembre, 2017

About BSC

The Barcelona Supercomputing Center - Centro Nacional de Supercomputación (BSC-CNS) is the leading supercomputing center in Spain. It houses MareNostrum, one of the most powerful supercomputers in Europe, and is a hosting member of the PRACE European distributed supercomputing infrastructure. The mission of BSC is to research, develop and manage information technologies in order to facilitate scientific progress. BSC combines HPC service provision and R&D into both computer and computational science (life, earth and engineering sciences) under one roof, and currently has over 500 staff from 44 countries.

Look at the BSC experience:

BSC-CNS YouTube Channel
BSC-CNS Corporate Video
Let's stay connected with BSC Folks!

Context and Mission

We are looking for a person with a technical profile to join the Barcelona Supercomputing Center’s Operations Department as a Helpdesk technician, in the Systems area.
Key Duties

Support and help to the rest of the Helpdesk Team in:

- Initial installation, maintenance and resolution of incidences of personal computers, both in person and in remote
- Purchase of computer equipment, both hardware and software
- Preparation and maintenance of user accounts
- Management of stock of computer equipment
- Management of the printing system of the centre
- Resolution of incidents on-site and delivery of material in our offices and spaces gave up to the BSC by other universities or centres

Requirements

- Education
  - Minimum qualification: FP II informatics, appraised Degree or technical qualification

- Knowledge and Professional Experience
  - Knowledge and experience in Linux installation and administration
  - Knowledge of all components of laptops, desktops, and personal computer equipment
  - Knowledge of Linux and its services
  - Experience as a Helpdesk in Microsoft environment (highly valued)
  - Experience in image management and configuration control on Linux platforms (highly valued)

- Competences
  - Problem-solving, pro-active, result-oriented work attitude
  - Capability to efficiently organize the daily and weekly workload
  - Intermediate level of English

Conditions

- The position will be located at BSC within the Operations Department
- We offer a full-time contract, a good working environment, a highly stimulating environment with state-of-the-art infrastructure, extensive training plan, tickets restaurant, private health insurance, fully support to the relocation procedures
- Annual working schedule: 10:00 AM – 07:00 PM
- Salary: we offer a competitive salary commensurate with the qualifications and experience of the candidate and according to the cost of living in Barcelona
- Starting date: asap
Applications Procedure

All applications must include:

- A motivation letter with a statement of interest, including two contacts for further references
- A full CV including contact details

Deadline

The vacancy will remain open until suitable candidate has been hired. Applications will be regularly reviewed and potential candidates will be contacted.

Diversity and Equal Opportunity Employment

BSC-CNS is an equal opportunity employer committed to diversity and inclusion. We are pleased to consider all qualified applicants for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, age, disability or any other basis protected by applicable state or local law.

Barcelona Supercomputing Center - Centro Nacional de Supercomputación